

Overview

Summary

Feel the freedom of working remotely while still accessing the high-performance 3D or media-rich applications you count on. With HP Remote Graphics Software (RGS), you can take your graphics-intensive workstation applications wherever you go. From the remote worker to the road warrior, get complete access to the power of your workstations from any computer in any location. Collaborate with colleagues around the office or around the world! HP provides remote access to workstation performance with HP RGS standard with every HP workstation.

Advanced Features in HP RGS 6.0:

- Advanced Video Compression for a significant reduction in network bandwidth usage
- Improved WAN performance with integrated HP Velocity technology

Free on HP Z Workstations

The HP RGS Receiver is a free download for all platforms. There are no monthly fees. The HP RGS Sender is free on HP Z Workstations, ZBooks and EliteBook Mobile Workstations. A license is required to run the HP RGS Sender on all other hardware.

HP RGS License Products¹

Not required on HP Z Series and EliteBook Workstations		Electronic Delivery		Physical Delivery			
		New License	Upgrade ² License	Japan		China	
				New	Upgrade ²	New	Upgrade ²
HP RGS 6 License	One license required for each RGS sender system	B4N92AAE	B3P34AAE	B4N92AA	B3P34AA	D0A07AA	D0A10AA
HP RGS 6 Floating License	Use of license server where licenses are "checked out" licenses on a concurrent use basis up to the number of licenses purchased	B4G44AAE	B3P36AAE	B4G44AA	B3P36AA	D0A09AA	D0A12AA

System Requirements (Sender and Receiver):

- 1.5 GHz or greater processor with SSE2 multi-media instruction extension
- 32-bit color display adapter
- 512 MB minimum

Advanced Video Compression Requirements (RGS 6)

- Sender GPU encoding: NVIDIA Quadro 2000 or better graphics card with driver version 305.29 or greater
- Sender CPU encoding: 4 cores or more running at 2 GHz (minimum); 8 cores or more running at 2 GHz (recommended)
- Receiver CPU decoding: 2 cores or more running at 2 GHz
- Public internet access on the receiver side for one time feature activation. If a proxy is required, Windows system must be set up with manual proxy configuration, not PAC or WAPD (automatic configuration script and automatic proxy detection)

¹These products require an end-user e-mail address identified on the order for delivery. Customer is responsible for creating back-up CD and hardcopy of LTU if needed.

²To qualify for RGS 6 upgrade licenses, customers must already own valid RGS 5.4 or 5.3 licenses.

Overview

HP RGS 6.0 Support

HP Remote Graphics Software (RGS) is supported to the OS level on the HP platforms cited in the support matrix below (with appropriate HP factory OS images). If HP can reproduce the behavior per this structure, the issue will be handled per standard process; otherwise the issue must be addressed between the customer and the hardware platform provider. HP RGS comes with 90 days of phone-in software support to help customers get setup. A Care Pack is required for further support

Support Matrix

	Windows XP Professional 32-bit, x64	Windows 7 Professional, Enterprise	Windows 8 Professional, Enterprise	RHEL V5.9, V6.4	SLED 11.3
Receiver	✓	✓	(Desktop Mode)	✓	✓
Sender:³					
HP Z Workstations	✓	✓	✓	✓	✓
HP SL390 (Gen7)		64-bit Bare Metal & Citrix XenServer v6		Bare Metal & Citrix XenServer v6	Bare Metal & Citrix XenServer v6
HP SL250 (Gen8)					
HP WS460c (Gen6)					
HP WS460c (Gen8)	Citrix XenServer v6			Bare Metal & Citrix XenServer v6	Bare Metal & Citrix XenServer v6
Thin Client Receiver	Windows Embedded Standard			Embedded Linux	
HP t610	WES2009, WES7, WES8			HP ThinPro 4.1, 4.2, 4.3	
HP gt7725				HP ThinPro 3.3	
HP mt40	WES7				

NOTE: Supported Linux distributions may require specific versions of the kernel, xorg.config, and/or xserver.

Care Packs⁴

One Year Phone-in HP RGS software technical support

- 1 Year 9x5 UC268E
- 1 Year 24x7 UC267E

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³NVIDIA Quadro and AMD FirePro graphics only

⁴HP recommends one care pack per 200 RGS users. May not be available in all countries